

# ArcBI TS Newsletter

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### ArcSys Hot Tip

When looking at a long list of transactions in the TXALL window, you can get to a specific page by typing in #n where n is a page number. This feature works equally well in any **display list** such as medications, visits, appointments, or batches. (A **display list** is a pop-up window where there are check boxes on the left and there is light green box in the lower right corner showing something like “1 of 17”.)

## Going Into The Future

As you well know, there are big changes coming in healthcare. In particular, are the changes related to 5010. There are two parts, primarily, sending electronic claims to payers and the transition to ICD-10. We have been taking a long look at what makes sense for the future and are making the following recommendations. This is of particular interest to our clients who are utilizing the MegaWest Practice Management software.

- ArcSys will provide support for MegaWest electronic claims submission to the new 5010 format through October 2013.
- For clients who are using Zirmed we will have to transition you from using the current claim image format to the 837 file format in order to be 5010 compliant. While Zirmed states this is straight-forward, it will require testing.
- The transition to 5010 must be operational by January 2012 and is applicable to MegaWest and Red Planet installations, alike.
- ArcSys will require that MegaWest clients will have to transition to Red Planet in order to meet the demands of ICD-10. This will have to be completed by October 2013.

We expect that the electronic claims testing for ICD-10 will be somewhat extensive and complex for all our clients. We will (collectively) be encountering new edit checks from the insurance companies that none of us have ever anticipated.

So, if you are using MegaWest, you have time to make the 5010 transition without having to upgrade to Red Planet. But, going to ICD-10 will require a change.

We have successfully migrated a number of installations from MegaWest to Red Planet, so the tools and procedures are well known to us.

The cost to upgrade to Red Planet will be a function of the size of your practice. Upgrading to Red Planet will also require the utilization of a Windows server, using the database software Mvbase (provided by TigerLogic), and the client interface program Wintegrate 6.2 (provided by Rocket Software). The process of upgrading can be taken in steps, too. For instance, your practice could switch from your current hardware to a new Windows server utilizing Mvbase and Wintegrate. Then, the MegaWest software could be moved. The next step would be to upgrade to Red Planet.

We believe we are providing enough time for all of us to work together to make this transition smooth.

## So Many Icons, So Little Time

As a cosmetic enhancement to Red Planet, the buttons on many of the screens have been embellished with icons. What is interesting is that the development of this feature has resulted in taking a step back and viewing things in a different perspective.

For instance, the button "Reverse" has a certain meaning and function within the accounts receivable context. This button is used to prepare new transactions that will reverse the dollar amount of the originally posted transactions. So it raises the question, "Does everyone really know and understand this when they see the button—especially for the first time?" Now, when you try to assign a visual cue to the same function, will everyone understand the connection?

Hopefully, they will. The wording on the button has not changed (much). The position of the button will still be in the same place. If you have been accustomed to pressing function key F4 to perform a task it will still work since the position of the buttons has not changed.

On a lighter note, you will now see a new button on the menus. This button will change with the day of the year. Many have already seen the Christmas tree button and have even discovered that a random message pops up each time it is clicked.

If you are user of the Message Center, you may

## Reading the Changes Log

One of our clients received the following error while processing claims: The error seemed odd, because provider

```

NAVICURE FORMAT (NAVGENERATION      182
PERFORMED BY PORT PRINTED 16:43:47  03 DEC 2010

ECSID  INSURANCE NAME  CLAIM#  PATIENT#  NAME
-----
00011  TRICARE BENEFIT  658905  50707    CALHOUN JACQUE
Missing first name for performing physician #7

```

7 has had claims successfully sent in the past. In looking at the changes log, for provider 7, the following was noted. Do you see what took place?

```

DATE.... TIME.... FIELD OLD..... NEW..... WHO.....
12/03/10 16:43:40 FIRST BENJAMIN C          DDL
12/03/10 16:45:11 FIRST                   BENJAMIN          DDL

```

want to consider entering your birth date in that screen. Then, when you log on to the system you will see a different icon when your birthday arrives. (Heh, heh, heh.)

Here are some of the icons you will be seeing:



This will show up around Valentines.



Of course there is a wee bit of Irish in ya!



Look for this little feller around the start of April.



Of course, our Nation's birthday will be observed.



What happens around Halloween, anyways?



Now, do you really think this looks like a turkey?

Some of the new features coming down the development highway will be assigning icons to the providers in the appointment scheduling screen. (That could be fun!)

Suggestions are always welcome for better or more meaningful icons. The web site used for the collection of icons being used by Red Planet can be found at [www.findicons.com](http://www.findicons.com).

## An Era Passes On

We recently came across the following announcement. MegaWest, as you may know, started in 1979 which was sold to Companion Technologies in 1998, who then sold out to Healthport.

"ALPHARETTA, GA – HealthPort officials say they're scaling back their business to focus solely on what they do best. The Alpharetta, Ga.-based healthcare IT solutions provider announced last week that it will be selling off its Solution Services Division, which offers electronic health records, practice management software and revenue cycle management tools, to Germany-based CompuGroup Medical AG.

The deal, expected to be completed early next year, rids Healthport of its Columbia, S.C. division, which has a client base of roughly 800 physician practices, community health centers and hospitals."